The following instructions will help you to upload your contact information, and optionally a dealer logo image, into the Infinity[®] Touch control. You will use the MyInfinity.air PC/MAC application to format the images and information to store on to a USB memory device, and then upload to the Infinity Touch Control.

Step 1: Download the MyInfinity.air application to your computer.

Log onto the <u>MyInfinityTouch.carrier.com</u> website and go to the <u>Downloads</u> page.



MyInfinity for Windows or Mac OSX requires that <u>Adobe AIR 3.3</u> (or greater) be installed on your computer. Click on the link supplied on the <u>Downloads</u> page to install Adobe Air.

Once Adobe Air has been installed, click on the Download MyInfinity link to download and install the computer application.

If you have a previous version of MyInfinity.air loaded onto your computer, you may have to uninstall the previous version before installing the new version. Be sure to Uninstall the application, not just delete the Shortcut to the application.

Step 2: Prepare the USB Memory Device.

In the top level of the USB directory, add a folder named "DEALER". This is the location where the dealer contact information and logo will be stored.

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For your information, the "TSTAT" folder is used for software updates for the Infinity Touch Control. The "USER" folder is used for uploading user photos and comfort schedules.

Step 3: Launch the MyInfinity.air application and format data.



Click on the MyInfinity application icon to open the application.

You may use the Demo mode, or login to access the full user mode. . In order to use the login, you must have an existing account on MyInfinitytouch.carrier.com. If you do not, use the demo mode.

MyInfinity	
Carrier	
turn to the experts	
username	
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From the Menu screen, select and hold the Service icon for about five seconds and it will take you to the Installation and Service screen.

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You may upload the Service Information, only to the wall control, or both the service information and the dealer logo. You cannot upload the dealer logo, only.

Click on the Service Information Export option.



This brings up the Dealer Locator from <u>www.carrier.com</u>. In order to upload the dealer information, the dealer must be listed on the Dealer Locator. Enter your postal code and click Search.



Find your dealership and select it. Verify the information and click Export. If this information is not correct, contact your distributor and update the Dealer Locator information.

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dealer search results		export service information
T & D Heating & Cooling		Please contact:
Excel Heating & Air Conditioning		Excel Heating & Air Conditioning
Mid-West Comfort Express		317-885-8100
JC Hot or Not		http://www.excelheatingandcooling.com
Love Heating & A/C		
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back 🥡		back 🧃 export

Save the "logo0001.txt" file to the DEALER folder on the USB drive.



If you wish to upload a logo file, select the Dealer Logo Export option.



Select the logo that you wish to use. It may be in GIF, JPG or PNG format. You can adjust how the logo fits on the screen by using the Letterbox, Zoom Stretch commands. When finished, click Export.

Open photo	
Look in: Look in: Look in: Look in: Look in: P33.jpg	preview dealer logo
My Network File game: Camer2 gf Qpen Places Files of type: Images Cancel	back 🧊 export

Save the logo0001.bmp file to the DEALER folder on the USB drive.



Step 4: Upload the Contact Information and Image to the Infinity[®] Touch Control

Safely remove the USB drive from your computer and plug it into the bottom of the Infinity Touch Control. Touch and hold the Service icon on the wall control Menu for about ten seconds until it turns green and the Installation and Service screen appears. Select Dealer Logo Upload option.

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If the files are saved properly in the USB device and the USB device is inserted properly, you will see a screen that asks if you wish to upload a Dealer Logo. Touch Yes.



Once the service information and/or logo are uploaded, touch Next and you will see a preview of the information and the picture. Touch Done.

serv	Please contact	
Carrier	Excel Heating & Air Conditioning	
	317-885-8100	
http://www.ex	ccelheatingandcooling.com	
back	Q	done

If you wish to delete the image, delete the .bmp file from the USB memory device and repeat the process. When no .bmp file is present on the USB device, any existing image will be removed from the Infinity Touch Control.